

### Stop the Spread of Germs

#### *DISTANCE YOURSELF:*

Stay at least 6' away  
from others.

Avoid close contact  
with people who are  
sick.

#### *WASH:*

Wash your hands  
often with soap and  
water for at least 20  
seconds.

#### *COVER:*

Cover your cough or  
sneeze with a tissue,  
then throw the tissue  
in the trash can.

#### *NO TOUCHING:*

Avoid touching your  
eyes, nose, and  
mouth.

#### *SANITIZE:*

Clean and disinfect  
frequently touched  
objects and surfaces.

#### *STAY HOME:*

Stay home when you  
are sick, except to get  
medical care.

At Lloyd Management, our number one priority is to ensure all of you, our residents, have a safe and stable place to call home. With the increase of hardships due to the COVID-19 pandemic, we wanted to share a list of resources with you. Although our offices are closed to in-person visits, we're available by phone or email and we're happy to help in any way!

#### **RENT PAYMENT ASSISTANCE**

We understand there may be a delay in your ability to access benefits. If that's the case, please talk to us. We are offering a number of rent flexibility options – payment plans, waived late fees, and other options.

We're all in this together and all deserve safe and clean housing. If rental payments stop flowing, community stability and safety will be disrupted, just when peace of mind is most needed.

*MN Housing – COVID-19 Housing Assistance Program:* This program offers housing assistance to those who have been affected financially due to COVID-19 and have a past due balance on their rent from March 1, 2020 or later. For more information, visit the United Way 211 website found at: [211unitedway.org](http://211unitedway.org)

*ESUSU Rent Relief Fund:* This program offers interest-free loans to qualifying applicants. For more information, visit the ESUSU website at: [www.esusurentrelief.com](http://www.esusurentrelief.com)

#### **EMERGENCY ASSISTANCE**

*State of MN Assistance:* If you need help paying for food, other essentials, or childcare, you can apply online for emergency cash assistance, food benefits, and childcare assistance. To apply, visit: <https://applymn.dhs.mn.gov/>

*United Way:* Emergency assistance is being offered for essential items such as food and housing bills. To apply: Dial 211 or (612) 291-0211 or visit: [www.211unitedway.org](http://www.211unitedway.org)

*Bridge to Benefits:* This program offers a variety of assistance to eligible households affected by COVID-19 in Minnesota. Assistance types include medical, food, childcare, and financial. To view a list of assistance offered, visit: <http://www.bridgetobenefits.org/COVID-19%20Resources>

To see if you or your household qualify for this assistance, please visit: [www.bridgetobenefits.org](http://www.bridgetobenefits.org)

#### **UNEMPLOYMENT INSURANCE**

If your work hours have been reduced or eliminated, apply for unemployment insurance immediately. To apply, visit: [www.uimn.org](http://www.uimn.org) Their phone lines are reserved for those who don't have internet access or who don't speak English. If this applies to you, call to apply at (877) 898-0909.

## Ways to Stay Safe at Your Property

### *COMMUNITY ROOMS:*

Community spaces are open to residents to use at their own risk.

Social distancing is required and use of shared items such as coffee makers, puzzles, and books are not allowed. Fitness rooms are open with restrictions, please see property signage or your site manager for details. These limitations are to ensure we are doing all we can to keep our residents and staff safe.

### *PLAYGROUNDS:*

All playgrounds are open for use at your own risk. Equipment is not sanitized. Please wash hands before and after use.

### *HIGH TRAFFIC AREAS:*

Staff is working rigorously to disinfect areas of high traffic. Please be considerate of their space and if at all possible, keep touching to a minimum.

### *ELEVATORS:*

Please be courteous and wait until the elevator is empty before you enter. Consider taking the stairs!

### **FOOD**

To find a food shelf in your area, visit: [www.hungersolutions.org/find-help/](http://www.hungersolutions.org/find-help/)

### **UTILITIES (Electric, Gas, Water)**

*Energy Assistance Program:* Offering assistance with paying utility bills. At this time, a disconnect notice is not necessary to receive the assistance. For more information or to apply, visit: <https://mn.gov/commerce/consumers/consumer-assistance/energy-assistance/>

Most utility companies are suspending disconnections and/or late fees for those who have been affected because of a COVID-19 hardship. Please check with your local company for additional information. **Please Note: Most companies will require that you contact them to explain your hardship in order to receive the waived fees or disconnection suspension.**

*Xcel Energy:* [www.xcelenergy.com](http://www.xcelenergy.com) or (800) 895-4999

*Dakota Electric:* [www.dakotaelectric.com](http://www.dakotaelectric.com) or (800) 245-2377

*Minnesota Power:* [www.mnpower.com](http://www.mnpower.com)

*CenterPoint:* [www.centerpointenergy.com](http://www.centerpointenergy.com)

*Water/Sewer/Trash Service:* Please check with your local city or county office.

### **OTHER UTILITIES**

*Phone/Internet Service:* Many companies are offering assistance or programs to help with keeping you connected. Each company is offering slightly different resources but may include waiving late fees and suspending disconnections. Please check with your provider for additional information.

*Comcast:* [www.xfinity.com](http://www.xfinity.com)

*AT&T:* [www.att.com](http://www.att.com)

*Verizon:* [www.verizonwireless.com](http://www.verizonwireless.com)

*Charter:* [www.spectrum.com](http://www.spectrum.com)

### **BE INFORMED**

*Watch for symptoms:* According to the Centers for Disease Control and Prevention (CDC), early stage Coronavirus symptoms are similar to a common cold and could include any or all of the following:

- *Fever*
- *Cough*
- *Shortness of breath*
- *Muscle pain*
- *Tiredness*

For additional information, please visit any of the following:

Centers for Disease Control and Prevention: <http://www.cdc.gov/coronavirus/2019-ncov/index.html>

The World Health Organization: <https://www.who.int/>

Minnesota Department of Health: <http://www.health.state.mn.us/>